

**Information on the results of consideration of appeals from individuals and legal entities
to Almalyk Mining and Metallurgical Complex Joint Stock Company**

The nature of the appeal	Number of accepted requests	Forms of appeal			Cases of consideration of appeals for 2026						
		Written	Electronic	Oral appeals (personal reception, field reception, reception of responsible staff and helpline)	Taken under control	Including					
						Measures have been taken	Explained	Refused	Left without consideration	Sent to another organization	for consideration
Admission and reinstatement to work	63	16	12	35	63	0	63	0	0	0	0
Transfer to another job	8	2	1	5	7	0	7	0	0	1	0
Labor disputes	8	4	3	1	8	0	8	0	0	0	0
Salary	13	2	9	2	13	5	8	0	0	0	0
Fulfillment of the terms of the contract	4	0	3	1	4	3	1	0	0	0	0
Material aid	49	46	3	0	49	30	19	0	0	0	0
The issue of preschool education	2	0	2	0	2	1	1	0	0	0	0
Land-related issues	0	0	0	0	0	0	0	0	0	0	0
Housing and communal services issue	2	0	1	1	2	0	2	0	0	0	0
Occupational safety and industrial safety issues	9	2	6	1	9	1	8	0	0	0	0
Other issues	15	7	5	3	14	8	6	0	0	1	0
Total:	173	79	45	49	171	48	123	0	0	2	0