

**ANALYSIS**  
**of accounting of citizens' appeals received by Almalyk MMC JSC**

(as of 01.10.2024)

| The nature of the appeal                 | Number of accepted requests | of these:   |                |   |          |
|--|-----------------------------|-------------|----------------|---|----------|
|  |                             | Reviewed    | Timely replies | Under consideration (there are deadlines) | Overdue  |
| Admission and reinstatement to work      | 1194                        | 1178        | 1178           | 16  | 0        |
| Transfer to another job                  | 188                         | 183         | 183            | 5   | 0        |
| Labor disputes                           | 110                         | 103         | 103            | 7   | 0        |
| Salary                                   | 79                          | 72          | 72             | 7   | 0        |
| Fulfillment of the terms of the contract | 47                          | 46          | 46             | 1   | 0        |
| Material aid                             | 235                         | 158         | 158            | 77  | 0        |
| The issue of preschool education         | 19                          | 19          | 19             | 0   | 0        |
| Land-related issues                      | 72                          | 71          | 71             | 1   | 0        |
| Housing and communal services issue      | 70                          | 66          | 66             | 4   | 0        |
| Other issues                             | 306                         | 287         | 287            | 19  | 0        |
| <b>Total</b>                             | <b>2320</b>                 | <b>2183</b> | <b>2183</b>    | <b>137</b>                                | <b>0</b> |