

**Information on the results of consideration of appeals from individuals and legal entities
to Almalyk Mining and Metallurgical Complex Joint Stock Company**

The nature of the appeal	Number of accepted requests	Forms of appeal			Cases of consideration of appeals for January and December 2025							
		Written	Electronic	Oral appeals (personal reception, field reception, reception of responsible staff and helpline)	Taken under control	Measures have been taken	Explained	Refused	Including			
									Left without consideration	Sent to another organization	for consideration	
Admission and reinstatement to work	744	150	237	357	743	68	499	2	4	1	16	
Transfer to another job	170	38	42	90	170	16	122	0	0	0	3	
Labor disputes	65	16	48	1	65	15	36	1	5	0	1	
Salary	53	14	24	15	52	27	18	2	1	1	1	
Fulfillment of the terms of the contract	87	14	24	49	87	51	16	1	0	0	16	
Material aid	386	360	15	11	386	270	19	63	0	0	27	
The issue of preschool education	21	2	18	1	21	13	5	1	0	0	1	
Land-related issues	26	22	3	1	26	3	4	17	0	0	0	
Housing and communal services issue	69	26	33	10	69	22	27	3	0	0	3	
Other issues	460	179	236	45	447	141	206	28	7	13	16	
Total:	2081	821	680	580	2066	626	952	118	17	15	84	