

INFORMATION
on the results of consideration of appeals from individuals and legal entities to Almalyk MMC JSC for the first half of 2025

№	The nature of the appeal	Number of accepted requests	Including											
			Forms of Appeal			Cases of consideration of appeals for January-June 2025								
			Written appeals	Electronic appeals	Oral appeals (personal reception, traveling reception, reception and telephone of responsible employees)	Those taken under control were	including						repeaters	Term breakers
							measures were taken	explained	rejected	left without seeing	sent to another organization	under consideration		
1	Admission and reinstatement to work	458	82	128	248	458	100	329	0	4	0	25	9	0
2	Transfer to another job	99	24	21	54	99	12	85	0	0	0	2	0	0
3	Labor disputes	23	10	12	1	23	4	13	0	1	0	5	1	0
4	Salary	33	8	12	13	33	16	15	0	1	0	1	2	0
5	Fulfillment of the terms of the contract	22	7	10	5	22	11	10	0	0	0	1	0	0
6	Material aid	191	180	7	4	191	123	17	16	0	0	35	0	0
7	The issue of preschool education	8	0	8	0	8	1	7	0	0	0	0	0	0
8	Land-related issues	13	12	1	0	13	0	2	11	0	0	0	0	0
9	Housing and communal services issue	26	10	11	5	26	2	17	1	0	0	6	0	0
10	Other issues	269	110	134	25	264	53	147	13	3	5	48	5	0
JAMI		1142	443	344	355	1137	322	642	41	9	5	123	17	0