

INFORMATION
on appeals from individuals and legal entities to Almalıy MMC JSC for 2026

№	The nature of the appeal	Number of accepted requests	Forms of Appeal			Cases of consideration of appeals						
			Written appeals	Electronic appeals	Oral appeals <i>(personal reception, traveling reception, reception and telephone of responsible employees)</i>	Those taken under control were	Including				Repeaters	Term breakers
							Measures were taken	Explained	Rejected	Under consideration		
1	Admission and reinstatement to work	158	38	56	64	158	141	0	0	17	3	0
2	Transfer to another job	25	6	8	11	24	22	0	0	2	0	0
3	Labor disputes	20	7	12	1	20	18	0	0	2	0	0
4	Salary	36	5	29	2	36	34	0	0	2	0	0
5	Fulfillment of the terms of the contract	6	0	4	2	6	6	0	0	0	0	0
6	Material aid	145	135	8	2	145	131	0	0	14	1	0
7	The issue of preschool education	5	1	4	0	5	5	0	0	0	0	0
8	Land-related issues	3	3	0	0	3	3	0	0	0	0	0
9	Housing and communal services issue	14	5	5	4	14	9	0	0	5	0	0
10	Regarding issues of MM and XT	16	5	8	3	16	15	0	0	1	0	0
11	Other issues	55	22	28	5	54	49	0	0	5	0	0
Total:		483	227	162	94	481	433	0	0	48	4	0