

**Information on the results of consideration of appeals from individuals and legal entities
to Almalık Mining and Metallurgical Combine Joint Stock Company for the first quarter of 2025**

T/r	The nature of the appeal	Number of accepted requests	Forms of appeal			Cases of consideration of appeals						
			Written	Electronic	Oral appeals (personal reception, field reception, reception of responsible staff and helpline)	Taken under control	Including				Again	Overdue
							Measures have been taken	Explained	Refused	for consideration		
1	Admission and reinstatement to work	290	52	65	173	290	2	232	1	55	5	0
2	Transfer to another job	55	12	15	28	55	1	41	0	13	0	0
3	Labor disputes	9	5	4	0	9	1	7	0	1	1	0
4	Salary	22	5	7	10	22	4	7	1	10	1	0
5	Fulfillment of the terms of the contract	7	3	3	1	7	2	4	0	1	0	0
6	Material aid	99	94	2	3	99	5	2	8	84	0	0
7	The issue of preschool education	1	0	1	0	1	0	1	0	0	0	0
8	Land-related issues	6	6	0	0	6	0	0	6	0	0	0
9	Housing and communal services issue	5	3	1	1	5	0	1	0	4	0	0
10	Other issues	115	50	53	12	111	13	65	8	25	0	0
Total:		609	230	151	228	605	28	360	24	193	7	0