

on the results of consideration

№	The nature of the appeal	Number of accepted requests	
			Written
1	Admission and reinstatement to work	626	123
2	Transfer to another job	136	30
3	Labor disputes	56	16
4	Salary	45	12
5	Fulfillment of the terms of the contract	44	12
6	Material aid	287	270
7	The issue of preschool education	16	2
8	Land-related issues	20	18
9	Housing and communal services issue	43	16
10	Other issues	382	153
TOTAL		1655	652

INFORMATION

on of appeals from individuals and legal entities to “Almalyk MMC” JSC for 9 m

Including					
Forms of appeal		Status of c			
Electronic	Oral appeals (personal reception, field reception, reception of responsible staff and helpline)	Taken under control	Includ		
			Measures have been taken	Explained	Refused
192	311	625	136	463	2
30	76	136	21	107	0
39	1	56	15	34	1
19	14	44	22	19	1
19	13	44	28	14	1
10	7	287	186	16	43
14	0	16	1	13	1
1	1	20	2	3	12
22	5	43	15	24	3
198	31	373	125	211	24
544	459	1644	551	904	88

months of 2025

onsideration of appeals				
ding			Repeaters	Overdue appeals
Left without consideration	Sent to another organization	for consideration		
4	1	20	12	0
0	0	8	0	0
2	0	4	2	0
1	1	1	2	0
0	0	1	0	0
0	0	42	0	0
0	0	1	0	0
0	0	3	1	0
0	0	1	2	0
7	9	6	6	0
14	11	87	25	0